

Paratransit, Inc. Board of Directors Meeting
January 28, 2010

- ◆ The Board approved the consent calendar.
- ◆ Staff presented the Customer Service Reports for November and December 2009 and Operations and Financial Reports for December 2009.
- ◆ Elections for Office of the President, Vice President, Treasurer and Secretary to the Board for Calendar Year 2010 are as follows: Steve Gould, President, Pete Spaulding, Vice President, Ron Brown, Treasurer and Francis Gracechild as Secretary.
- ◆ The Board approved resolution 10-05 authorizing the CEO to enter into an agreement for Voice Mail, Automatic Call Distributor and Call Recorder Implementation for Paratransit, Inc.
- ◆ RT staff provided the Board with a brief update of RT's Cancellation and No-Show violations for the month of November 2009.

The next meeting of the Paratransit, Inc. Board is March 25, 2010.